

**SUB: Subject: Group Medical Insurance Policy for Retired Employees:  
Policy Tenure - 01.11.2022 to 31.10.2023 - Raksha Health Insurance TPA Pvt Ltd  
as "Third Party Administrator".**

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The Group Medical Insurance policy for Retired employees is under renewal for a period of one year i.e. from 01.11.2022 up to 31.10.2023. National Insurance Company (NIC) has informed us that they have allotted 'Raksha Health Insurance TPA Pvt Ltd' as Third Party Administrator/service provider, for the policy year 2022-23 for Retired employees.

**Insurance Company Name : National Insurance Company Ltd  
TPA Name : Raksha Health Insurance TPA Pvt Ltd**

It is to be duly noted that, the services of 'MD India Health Insurance TPA Pvt Ltd' have been discontinued as a Third Party Administrator (TPA) for the Group Medical Insurance Policy, pertaining to Retirees, for the policy year 2022-23.

The list of all the Retired Employees along with other details has been shared with 'National Insurance Company' and with 'Raksha Health Insurance TPA Pvt Ltd' for necessary processing of claims, in the event of receipt of a claim, for the policy period commencing from 01<sup>st</sup> November, 2022.

All the reimbursement claims pertaining to period 01.11.2022 to 31.10.2023 shall be settled by Raksha Health Insurance TPA Pvt Ltd' only.

The details of the Third Party Administrator [TPA] i.e., Raksha Health Insurance TPA Pvt Ltd. is as under:

Name of the TPA	Raksha Health Insurance TPA Pvt Ltd
Dedicated Customer Service	022-67876666
Customer Care email ID	nishanth@rakshatpa.com
Cashless No	0129-3501420
Email for Cashless:	<a href="mailto:cashless@rakshatpa.com">cashless@rakshatpa.com</a>
Reimbursement	080-42839999
Raksha Website -	<a href="https://www.rakshatpa.com">https://www.rakshatpa.com</a>
Circle wise contact details of the Representatives	Enclosed as Annexure 1

**G S RAVISUDHAKAR  
GENERAL MANAGER**

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**TO: ALL BRANCHES/OFFICES OF THE BANK**